



 DELIVERS SIGNIFICANT VALUE  
[www.outreachfirst.com](http://www.outreachfirst.com)

## Complete Spectrum BPO In Rajasthan

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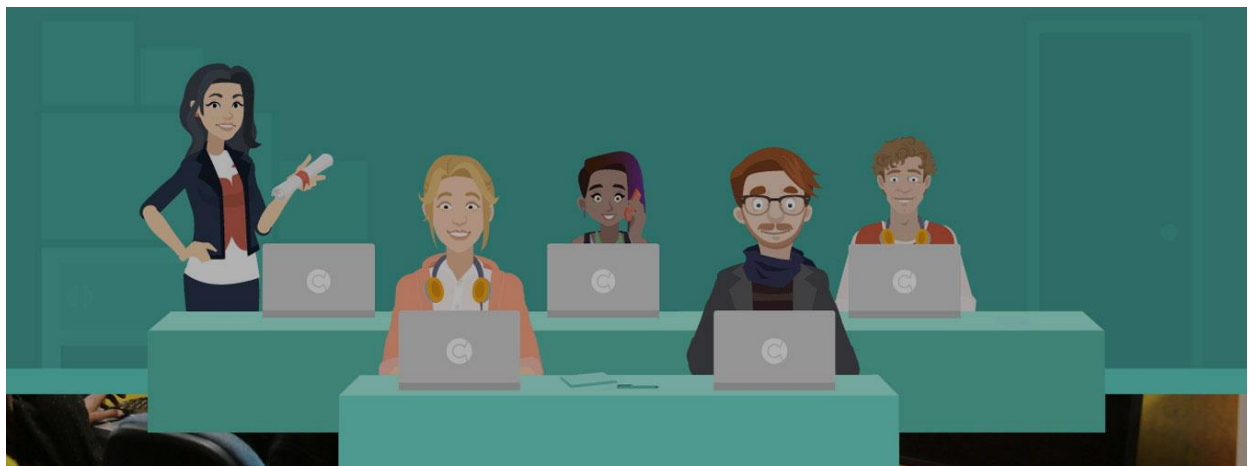
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## About us

Outreach Integrated Services P. Ltd (Outreach First) was founded in 2004. We integrated with the objective of providing the best outsourcing services, call center, human resource outsourcing and payroll management solution to top companies. Our objective since inception has been to provide value for money services without compromising on quality and deliverables.

We specialize in Manpower Outsourcing, Payroll management, call center services, Customer Support Service, Non Voice Technical Support, Tele Marketing Service, Voice Support, chat Support, placements, Brand Loyalty & CRM and Skill Development (BPO). We provide best solutions in the field of Outsourcing Solutions using best available technology and skills.



# Services

- Manpower Outsourcing

Human Resources Outsourcing has developed as an accepted business practice by a broad range of business markets and industries. As an outsourcing relationship can continue for many years, choosing the right firm should be given a great deal of time and research. We are the leading name when it comes to Manpower Outsourcing service Provider Company in Rajasthan.

## Why Outsource From Outreach first?

- Client can concentrate on core business, competitive edge of the product / Process / Technology
- Keep off from common pricks in business
- Can handle effectively current business requirement
- Adhere to Government licensing & regulation
- Changing attitudes in workforce



- Payroll Management

Are you willing to free yourself from the troubles of payroll processing while concurrently intensifying its efficiency? If yes, then you are absolutely at the right place. With a combination of the best of software tools, expert know-how, IT infrastructure and a strong payroll team, we are providing highly effective Payroll services in Rajasthan. Despite core Payroll services in Jaipur, we also offer you a multi-mode self-service suite comprising of a various language call center, a web-based client portal and a CRM based client interaction and engagement process. Designed to contrive payroll of your on-roll employees, our Payroll services in Jaipur are configured to provide to your specific requirements.

- Call Center Services

We are a well-known name in industry for offering best Call Center Services in Rajasthan. We keep in mind that outsourcing does not mean surrendering accountability. Proper metrics should be adopted right from the source to monitor and estimate the outsourcing process and make unavoidable adjustments to improve its effectiveness. We provide both **Outbound and Inbound Call Center Services** to our clients.



We are specialized in both making calls or in taking calls. Outbound call service centers essentially offer telemarketing services, seeking to obtain sales to the customers or to

accumulate customer information. Inbound call service centers, on the other hand, are devoted to customer services, taking customer calls, handling their queries or complaints or just receiving orders.

- Customer Support Service (CSS)

Customer Support Service is very important for retaining and extending customer relationships once a product or service is sold. Outreach First, which deliver multi-channel customer service experience through a robust communication-based system, comprising integrated systems, processes and people. We are specialized into interacting with customers through a proper channel and handle them efficiently, which results into enhanced customer satisfaction and significant cost savings for clients.

- Non Voice Technical Support

We are one of the leading BPO and Call Center service providers in Rajasthan. Being a customer oriented company; we are expertise in Non-Voice Technical Support and believe that quality of work is a need to build long lasting business relationships. With our service of Non-Voice Technical Support, we offer quality, experience, competencies and timely response of customer's queries.

Salient Features of Our Non-Voice Technical Support Services:

- Customization to the unique requirements of your business
- Collaborative features to provide timely BPO services
- Flexible and workable non-voice technical solutions

- Optimized internal support processes
- Workflow configuration and task automation

- Tele Marketing Service

Outreach First provides the best telemarketing services. It particularly includes telephonic surveys, which are generally carried out over the phone. These are mainly used by medium and large sized businesses to reach out to their target customers by marketing their products and services in a successful manner. Telemarketing comes with an array of benefits that make it a better channel for sales and promotion than any other existing costly methods.

#### Why Choose Us For Tele Marketing Service?

- A team of proficient communication professionals.
- A robust quality monitoring system to ensure unparalleled quality.
- Designing of the telemarketing plan to help you receive maximum ROI 24x7 services.



- Voice support

At Outreach First, we provide state-of-the-art Voice support service that can boost sales, leads without bearing a loss of productivity. So, we solve this complex communication issue of our clients by providing them Voice support software, which is designed with the use of latest technologies and allows our representatives to turn prospects into potential business leads while making our clients to enjoy the benefit of using low-priced labor.

Our Voice Support Calling Services Are:

- Data Collection
- Fund Raising
- Sales Calls
- Lead Generation
- Customer Service

- Voice Broadcasting Service

Voice Broadcasting Services are mass communication technique through which bulk messages can be sent out to customers. It is used in a way to deliver interactive IVRs or pre-recorded phone messages to thousands of people at once. We provide our valuable clients a state-of-the-art Voice Broadcasting Outsourcing Services in Rajasthan with an aim to connect businesses with target masses through a trusted channel. We instantly broadcast their business calls, outbound sales, emergency notifications and other important calls.

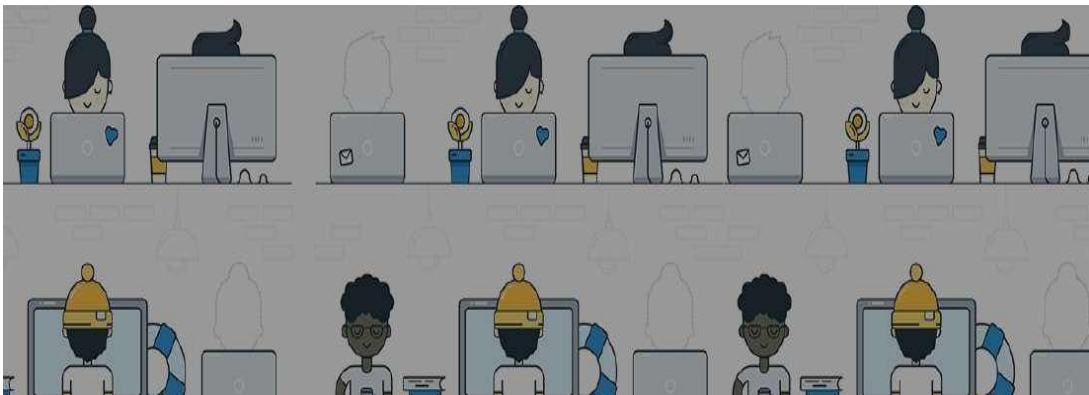


## • Chat Support

Having the feature of Chat Support is an extremely required thing if you desire to convey consecutive terms to your clients and augment your business on the World Wide Web. It is a powerful tool that helps any business gain more traffic. Live website chats support software offers additional features through which you can measure the performance of your customer representatives.

Advantages of Chat Support:

- Easy to Setup and Use
- Cuts Down on Expenses
- Presence 24/7
- Increase Sales
- Ensure Success for Your Business





- Placements

We are one of the fastest growing placement firms in Rajasthan. With providing services as placement consultant, recruitment consultant in the domestic sphere we assist individuals to find suitable jobs and companies fill vacancies with desirable professionals. The numerous industries that we liaise in are BPO, insurance, Finance, engineering, event management, pharmaceuticals, sales and marketing, manufacturing operations, FMCG telecom/technology/ISP, medical healthcare, export and import, retail, and construction.



- Brand Loyalty & CRM

We create, develop and organize customer loyalty programs which help your firm develop stronger relationships with your customers. We work as your partner with the expertise and tools to create an entire, end-to-end loyalty program and to manage every detail of your loyalty and incentive programs.

Our Brand Loyalty & CRM include:

- Program Design
- Participant Communications

- Technology Platform
- Program Management
- Reward Management
- Operations Management
- Performance Management

- Skill development (BPO)

Outreach First is the leading Skill development (BPO) in Rajasthan. We are committed and passionate to provide an exceptional standard of service to our clients. Our training for Skill development in Jaipur programs and workshops are result oriented. Our practical training approach makes our programs and workshops a memorable and life-changing experience for our trainees. Our primary priority is to ensure all our customers experience a substantial financial return on the training investment they make with us at our service of Skill development (BPO) in Jaipur.

## **Our Values**

We are a people-oriented company which trains and empowers the employees and make them specialists in their field to provide the best services to our clients. We never make a false commitment with telling all fantasy things to our employees. We do provide a learning environment where they can enhance their overall skills and advance their future growth.



# Outreach *first*



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## Contacts

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**“This is the place where we work for people. That's how we put our commitment into practice.”**